Resolution R-05-2020
The University of Alabama
Senate 2019-2020

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Endorsed By: James Knickrehm, Associate Director of Transportation Services - Transit, Vice President of External Affairs Brooks Payne, Vice President of Academic Affairs, Vice President of Diversity, Equity, and Inclusion Demarcus Joiner, Deputy Chief of Staff Joseph Ballard

A RESOLUTION TO PARTNER WITH UA’S DEPARTMENT OF TRANSPORTATION TO ALLOW FOR A BETTER TRANSITION TO NEW BUS APP “PASSIO GO”
WHEREAS, UA’s Department of Transportation is tasked with transporting the student body around campus; and

WHEREAS, The student body on and off-campus use UA buses as an alternative to driving; and

WHEREAS, The use of UA buses is instrumental for students to travel around campus as well as to campus; and

WHEREAS, UA Department of Transportation has switched from using the “Rider” app to a different app to allow students to track when their bus will arrive; and

WHEREAS, Some students at the University have not realized that the “Rider” app is no longer in use; and

WHEREAS, Students who have switched have voiced problems with the new app; and

WHEREAS, The best way for UA Transportation to update/fix the app is to have the problems reported to them then sent on to the company, and

WHEREAS, UA Transportation does not have the same platform/reach to inform students as SGA; and

THEREFORE, Now it be RESOLVED, Within “Bama Asks” a transportation category is created and posted to the SGA website for students to submit problems they have with the app.

Be it further resolved, the problems submitted to the form will be sent to the Department of Transportation to assist in the fixing and improvement of the new bus app.

Be it further resolved, the Student Government Association will use our social media platforms to inform students of the survey, assist transportation in notifying students of updates made to the app, and inform students that the University has switched from the “Rider” app to “Passio GO!”

Be it further resolved, that copies of this resolution be sent to: Dr. Stuart R. Bell, President of the University of Alabama; Dr. Kathleen Cramer, Vice-President for
Student Life; Savannah Bullard, Editor-In-Chief of *The Crimson White*; Harrison Adams, President of Student Government Association; Emily Davigon, Director of IT and Webmaster; Chris D’Esposito, Director of Transportation Services; James Knickrehm, Associate Director of Transportation Services.